



THE SUB-BRANCH SIGNAL

DOING BUSINESS WITH RSL
8.30 AM — 4.30 PM

ANZAC House & Reception

28 St Georges Terrace, Perth
PO Box 3023
EAST PERTH WA 6892
Website: www.rslwahq.org.au
Email: rslwahq@iinet.net.au
Tel: (08) 9287 3799
Fax: (08) 9287 3732
Country Callers : 1800 259 799

CEO / State Secretary

Monday to Friday
Email: rslwahq@iinet.net.au
Tel: 9287 3799

Assistant State Secretary

Monday to Friday
Assist to State President & CEO/
State Secretary
Email: rslwahq@iinet.net.au
Tel: 9287 3702

Membership

Monday to Thursday
Membership Enquiries
Sub - Branch Enquiries
Email: membership@rslwahq.org.au
Tel: 9287 3705

Welfare

Monday to Friday
Welfare Applications
Emergency Housing
Food & Lodging Grants
ASS&AR Trust Fund Applications.
Overseas Pensions
Email: welfare@rslwahq.org.au
Tel: 9287 3707

Advocacy

Monday to Friday
S31 Reviews
Veteran Review Board,
Admin Appeals Tribunal
Email: advocate@rslwahq.org.au
Tel: 9287 3708

Finance

Monday to Friday
All Account Enquiries
Sub - Branch Credits
Sub - Branch Insurance
Information, Claims
Grant Application Assistance
DVA & Lotterywest (ABN, tax)
Email: helenb@rslwahq.org.au
Tel: 9287 3703 / 9287 3718

Pensions

Monday to Friday
Pension Entitlements
Claims Preparation
Email: pensions1@rslwahq.org.au
pensions2@rslwahq.org.au
Tel: 9287 3710 or 9287 3711

ANZAC Club

Monday to Friday
Facilities Bookings
Catering & Hospitality
Email: anzacclub@rslwahq.org.au
Tel: 9287 3714

Listening Post

Monday to Friday
Editorial Staff
Email: listeningpost@rslwahq.org.au
Tel: 9287 3716

From the Presidents Pen...

ANZAC Club

The ANZAC Club is pleased to introduce a new discount service to members dining in the VC dining room at the Club.

The service kicks off from the 1st of August this year. The discount will be available to members wearing an RSL badge or by producing a membership card. Pensioner cards will also be accepted. The member and up to 4 guests will be entitled to a 10% reduction off the total of the FOOD bill when dining in the VC Room.

If using the \$2 beverage promotion available to members when purchasing a meal, you will be able to dine for as little as \$12 including a beer.

The complimentary self-serve tea and coffee service available all day will remain.

Just be aware that the 10% service members' discount is for use in the VC Dining Room for casual lunch or breakfast. Organised group events, special group catered events and function room events are not included in the discount promotion.

This initiative has been taken after suggestions from a number of members.

State Congress 2013

A constant source of complaint to me has been the cost to sub-branches for delegates to attend State Congress. Another complaint has been the 50 cent welfare levy and the fact that all branches are levied a minimum charge whether they send a delegate along or not.

All of the above charges have now been dropped.

In addition the cost per delegate has been reduced to \$35.00 per person.

However, in working to achieve this reduction the Congress Dinner has been dropped and a President's Reception substituted on the Friday night before Congress.

The cost of the reception has been absorbed and will be covered by the \$35.00.

This will only cover delegates to attend the reception and those wishing to bring partners or guests will be charged \$20.00 per person.

Please be aware that space for partners will be limited and our overall numbers are restricted to 200. It will be "first in best dressed" in this situation so if you are planning to bring your partner you will need to book early.

The reception will follow a Wreath laying ceremony at the State War Memorial led by the National President which will take place at 4pm.

I have taken the liberty of inviting The Hon Dr Brendan Nelson MBBS MRACGP FRACP (Hon) FMA to open our State Congress this year. Dr Nelson, as you are aware, is the Director of the Australian War Memorial.

He will also host a breakfast on the Friday before the Congress and proceeds from this breakfast will be used to subsidise the cost of Congress. Tickets for this breakfast will be available in due course.

Cheers,
Graham Edwards AM
State President

HOLLYWOOD
PRIVATE HOSPITAL





WA AGED SAILORS, SOLDIERS & AIRMEN'S RELIEF TRUST FUND

Ready to Assist Veterans and Dependents in need or necessitous circumstances.

**Apply: Welfare Officer
(08) 9287 3707**



HMAS STIRLING

presents

Breast Cancer Care Western Australia

High Tea

Sunday 20th October

1100 till 1430

Tickets \$20 (on sale 1st Aug 2013)

**Sir James Stirling Mess
Discovery Way, Garden Island**

**Bookings & Questions
CPOML-S Toni Ralph
Email: toni.ralph@defence.gov.au**

Shutdown

Due to a power outage at the Courts on Friday, 27th September 2013, ANZAC House will be closed and will reopened on completion of the holiday weekend on Tuesday, 1st October 2013. We apologise for any inconvenience but this matter is out of our control.

Great Southern Rail Trip

Also enclosed in this month's Signal is a wonderful opportunity to win, courtesy of Great Southern Rail, a rail trip on the Indian Pacific. You will recall a similar scheme last year that was won by Annmaree Stallard of Greenbushes. How do you win? It's simple - be a fully financial member. All names go into the hat and an announcement will be made at Congress. You gotta be in it to win it!



Gun's
KAMBO'S
More lifestyle for less

Midland Store Only - RSL VIP Sale Wholesale Price!

Saturday 7 September 2013

10.30 am - 3.00 pm

69 Victoria Street, Midland

Ph: 9250 1555

(Formerly Midland Retravision -
Same family owned and run store)





Are you a licensee or an approved manager and want to make sure you are compliant with the liquor laws in WA?

Then attend one of the Department of Racing, Gaming and Liquor's free 'Compliance with the liquor laws in WA seminars'.

The seminar is designed to provide licensees and approved managers with an understanding of the liquor laws in WA.

The topics covered at each seminar will include:

- What constitutes the licensing authority
- Selling liquor in accordance with licence conditions and liquor legislation
- Obligations and responsibilities as a licensee or approved manager
- Documents to be maintained/available for inspection
- Sections of the liquor legislation not well known
- What can happen if things go wrong
- Accords and what they are about

To register for the next seminar call the Department of Racing Gaming and Liquor on 9425 1888

Mandatory Industry Training

Responsible service of alcohol is one of the most crucial tools in providing consumers with safe, responsible venues that are committed to practicing harm-minimisation techniques.

Alcohol servers have the ability to decrease the level of intoxication of patrons by identifying when they have had enough, therefore reducing the harm, or levels of ill-health caused through alcohol-consumption.

Training courses provide staff members with important skills including, but not limited to:

- information relating to facts and myths about alcohol;
- the effects of excessive alcohol intake;
- determining a standard drink;
- options to assist customers to drink within appropriate limits;
- how to refuse service to an intoxicated patron; and,
- dealing with difficult patrons and conflict situations.

Knowing how to partake in responsible service practices will be a vital resource for staff to ensure alcohol is served and consumed in as socially-responsible and consumer-friendly manner as possible.

The Director's **Mandatory Training Policy** and a list of **Approved Training Providers** is available from the Department of Racing, Gaming and Liquor.



Thank you to all Sub-Branches who expressed their interest in purchasing a Centenary Banner. You will be contacted in the coming month with further information.

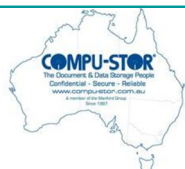
Membership Statistics as at 29 July 2013

Service: 7,747
Affiliate: 1,381
Total: 9,128

Included in this Sub-Branch Signal:

1. ANZAC Day 2014 Gunfire Breakfast Funding Application
2. ANZAC Day 2014 Sub-Branch Funding Application
3. 2013 Annual Congress Package (includes Award & Trophy application, Agenda Item Submission, Remittance Form, and President's Reception information.
4. Sub-Branch Annual Financial Statement
5. Sub-Branch Update Form

If your Sub-Branch is missing any documentation or if you are unsure how your Sub-Branch will benefit from ANZAC Day grants then call RSL WA on 9287 3799 for more information.





Insurance Renewal 2013-14

As part of the ongoing process of maintaining up to date information for insurance purposes, a General Insurance Questionnaire ("GIQ") was issued to all Sub-Branches and Clubs on 22 March, 2013. Whilst the response has been generally good, some 58 Sub Branches (44%) have not returned the GIQ to date. Nil Returns were also requested as confirmation that insurances were not required and had not simply been overlooked.

Information provided in completed GIQs has been used to update asset values for inclusion in the insurance renewal policies, workers compensation insurance where applicable and for calculation of total premiums for the 2013-14 financial year.

Completed GIQs provided considerable assistance to our Insurance Broker who was able to negotiate Policy renewals for 2013-14 with better benefits at reduced premiums (total insurance premiums for 2013-14 are \$134,651 compared with \$150,852 for 2012-13).

Sub-Branches which have not returned the GIQ and had buildings/contents/machinery breakdown cover in past years will be included in the Insurance Renewal calculations at the last provided value/s.

Sub-Branches which have returned the GIQ and did not indicate any change to previously provided insured values will remain insured at those values.

Where insurance is not taken out for the full value, the relevant Sub-Branch will be considered to be underinsured and will be treated as its own insurer for the difference in the event of a claim, that is, it will have to pay a rateable proportion of any loss incurred.

A simple example of how this applies is:-

| | | |
|-----------------------------------|-----------|-------------------------------------|
| Full insurable value of asset | \$100,000 | You are your own insurer for 50% |
| Selected sum insured | \$50,000 | |
| Cost of repair due to fire damage | \$40,000 | You must pay the remaining \$20,000 |
| Insurer will pay | \$20,000 | |

For this reason, it is important to take care to ensure that the relevant property/asset is insured for its full / current value.

Policies for 2012-13 generally had an excess/deductible amount of \$1,000 however, our Insurance Broker has been able to re-negotiate this down to generally \$500 although this does depend on the type of claim and the relevant policy under which a claim is being lodged.

Insurance Policies in place are:- Industrial Special Risks (which now includes Machinery Breakdown and General Property), Commercial Motor Vehicle, Public & Products Liability, Professional Indemnity (which now includes Directors & Officers, Employment Practises, Fidelity Guarantee Insurance), Voluntary Workers, Journey Insurance and Corporate Travel Insurance plus Workers Compensation as/where applicable.

Details of Insurance Policies and applicable terms are available on request to the State Accountant, Peter McGlade, on 9287 3718 or by email to stateacct@rslwahq.org.au.

RSLWA HQ will pay the Premiums on all insurance policies for 2013-14 and the appropriate Sub-Branch / Club's share will be invoiced within the next 2 weeks.

As soon as the relevant invoice is paid, RSLWA HQ will send out the relevant Certificate/s of Currency to the Sub-Branch.

On a related matter, if your Sub-Branch or Club has a motor vehicle or trailer, please send a copy of the current registration papers to RSLWA HQ (Attn: Peter McGlade or Helen Beech) so we can ensure that it is covered by insurance and the asset register contains correct details.